

**KUMHO
TIRE**

MEDIUM COMMERCIAL TRUCK | KUHOTIREUSA.COM

WARRANTY PROGRAM

WARRANTY POLICIES

CONSUMER LIMITED WARRANTY FOR KUMHO & MARSHAL BRAND MEDIUM COMMERCIAL TRUCK TIRES

I. WHAT IS WARRANTED AND WHO IS ELIGIBLE UNDER THIS WARRANTY

Kumho Tire U.S.A. Inc., 1001 Summit Blvd. NE Suite 1800, Atlanta, GA 30319, warrants to the original consumer purchaser that all KUMHO replacement radial tires either directly or through an authorized KUMHO dealer, and which are mounted on vehicles within the U.S.A., and becomes unserviceable for any reason within the manufacturers control, such tire will be replaced with an equivalent KUMHO tire OR one that Kumho approves. This warranty only applies if the following requirements are met:

- The tire is size, load rating, and speed rating that the vehicle manufacturer states.

WHAT IS COVERED BY THE WARRANTY AND HOW LONG:

The life of the original usable tread has worn down to 2/32" remaining [worn down to the built-in indicators in the tread grooves] before 5 years (6 years for KLD02e, KLD11e, KLS02e, KLS12e, KLT12e, KRS02e, and KRS12e patterns) from the date of manufacture or purchase date for commercial truck tires [whichever comes first], any new tire manufactured by Kumho Tire Co., Inc. covered by this warranty becomes unserviceable due to a material or workmanship condition, KUMHO will do either of the following:

A. During the first 2/32" of the original usable tread, Kumho will replace such tire with a comparable new KUMHO or Marshal tire free of charge. Applicable taxes on the new tire, and costs of mounting and balancing and any other service charges are required to be paid by the owner.

B. After the first 2/32" of the original usable tread, a credit percentage will be given toward the purchase price of a comparable new Kumho or Marshal tire based on the original purchase price of the tire. Applicable taxes on the new tire and costs of mounting and balancing service are required to be paid by the owner. To obtain the credit percentage, please refer to the Adjustment Credit Percentage Table on page 4 or utilize the following example:

R.T.D.: Remaining Tread Depth

O.T.D.: Original Tread Depth

If R.T.D. = 10 and O.T.D. = 20, the calculation is $(10 - 2) \div (20 - 2) = 44\%$

C. Adjustment on ride complaint or out-of-round is allowed only during the first 2/32" of the original tread depth or 1 year from purchase date [proof of purchase required] whichever comes first.

WHAT IS NOT COVERED BY THE WARRANTY:

A. Mileage or treadwear on Medium Commercial Kumho tires.

B. This limited warranty is applicable only in the United States, and any tires used or equipped on a vehicle registered or operated outside the U.S. are not covered by this warranty.

C. Tires branded or marked "Non-Adjustable (NA) or Blemished (Blem) or DOT/Serial numbers previously cut or buffed will not be adjusted.

D. Any tire worn beyond the wear bars [less than 2/32" remaining tread).

E. The cost of applicable taxes and mounting and balancing and any other service charges.

F. Tire damage or irregular wear due to any of the following:

- Road hazard, including puncture, cut, impact break, bulge, snap, stone drill, collision.
- Continued use while run flat or under acute under-inflation.
- Improper use or operation, without limitation, improper inflation pressure, improper retreading process, overloading, use of an improper rim, tire/wheel assembly imbalance or other vehicle condition, worn suspension components, improper mounting or de-mounting, misuse, misapplication, fire or other externally generated heat, water or other material trapped inside the tire during mounting, tire alteration, racing or competition purposes, improper inserting of sealant, balance or filler materials.
- Improper repair, or with repairs not conforming to the United States Tire Manufacturer's Association [USTMA] standards, or with section repairs, or with self-vulcanizing plug only.
- Uneven or rapid wear which is caused by mechanical irregularity in the vehicle such as misalignment [a measured tread difference of 2/32nds of an inch or more across the tread on the same tire).

G. Ozone or weather cracking on tires over four (4) years from the date of the manufacture.

H. Ride disturbance (out-of-round, vibration, pulling, etc.) claims submitted after the first 2/32" of tread wear or 1 year from purchase [proof of purchase required] whichever comes first.

I. Loss of time, or use, inconvenience, or any incidental or consequential damage.

J. Tires that have been modified by the addition or removal of material or any tire intentionally altered to change its appearance.

K. Tires unserviceability caused by the tire operation in excess of tire/wheel manufacturers specifications and recommendations.

L. Tires that are misapplied due to insufficient speed rating, or undersized, or oversized tires.

M. Tires that have become unserviceable because chemical corrosion, vandalism, chains and flat spotting.

N. Tires involved in any racing-related activities.

O. This limited warranty applies only to the original purchaser and is non-transferable.

WARRANTY POLICIES

OWNER'S OBLIGATION:

In order to be eligible for KUMHO's limited warranty service the owner must:

- A. Present the tire and original purchase receipt to any authorized KUMHO Medium Commercial Tire dealer in the continental USA.
- B. Complete and sign a KUMHO warranty claim form, which is available at any authorized dealer.
- C. Pay the amounts due on a new tire, less the amount of credit (if issued), including taxes, mounting and balancing charges and/or the cost of other services ordered.
- D. If requested by Kumho Tire, you must make available for inspection the vehicle on which the Kumho tire was mounted. To locate an authorized KUMHO/Marshall dealer, please use our web address: <http://www.kumhotire.com/us/index.do>.

OTHER RIGHTS:

This limited warranty gives the owner of KUMHO tires specific legal rights and you may also have other rights, which vary from state to state.

NEW TIRE D.O.T. (DEPARTMENT OF TRANSPORTATION) REGISTRATION: It is important that you properly register your tire(s) D.O.T codes promptly after purchase. Tire D.O.T. registration is an important safety procedure as it allows the manufacturer to notify you in the event of a recall. To complete registration, you will need to provide:

1. Your contact information.
2. The tire D.O.T. codes located on the side of the tire(s).
3. Your dealer's contact information (where you purchased the tires from). Please use the registration form available from Kumho at: <http://www.kumhotire.com/us/global/tire/tireBasics/write.do>.

II. CASING CREDIT

1. Casing of KUMHO radial commercial truck tires are warranted to remain serviceable through the second retreaded life for 72 months from the date of manufacture.
2. KLD02e, KLD11e, KLS02e, KLS12e, KLT12e casing warranty is valid through the second retreaded life for 84 months from the date of manufacture.
3. If an examination by KUMHO shows that a casing of a KUMHO radial truck tire delivers unsatisfactory service due to factors within the manufacturer's control, KUMHO will give a credit toward the purchase price of a comparable new KUMHO tire in the amount indicated in the Casing Credit table.

Tire Size:	Casing Value	Tire Size:	Casing Value
7.50R16	\$30.00	12.00R2LJ	\$50.00
215/75R17.5	\$30.00	12R22.5	\$80.00
235/75R17.5	\$30.00	315/80R22.5	\$80.00
225/70R19.5	\$30.00	385/65R22.5	\$80.00
245/70R19.5	\$30.00	425/65R22.5	\$80.00
265/70R19.5	\$30.00	445/65R22.5	\$80.00
255/70R22.5	\$50.00	11R22.5	\$90.00
275/70R22.5	\$50.00	295/75R22.5	\$90.00
9.00R20	\$50.00	11R24.5	\$90.00
10R22.5	\$50.00	285/75R24.5	\$90.00
10.00R20	\$50.00		

4. Radial truck tires used in mining service are not eligible under this program.

III. REPLACEMENT WARRANTY

If you receive a replacement tire under this warranty, it will be covered by the manufacturer's warranty.

THIS IS THE ONLY EXPRESS WARRANTY GIVEN BY KUMHO APPLICABLE TO KUMHO/MARSHAL REPLACEMENT TIRES. KUMHO DOES NOT MAKE ANY OTHER EXPRESS WARRANTY OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. KUMHO DOES NOT AUTHORIZE ANY OTHER PERSONS, INCLUDING AUTHORIZED DEALERS TO CHANGE THIS WARRANTY OR CREATE ANY OTHER OBLIGATION IN CONNECTION WITH KUMHO/MARSHAL TIRES. KUMHO WILL NOT DO ANYTHING OTHER THAN WHAT IS STATED IN THIS WARRANTY IF A DEFECT IS FOUND TO EXIST IN A KUMHO/MARSHAL REPLACEMENT RADIAL TIRE. ALL OTHER REMEDIES ARE EXCLUDED, INCLUDING ANY OBLIGATION OR LIABILITY ON THE PART OF KUMHO FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES (SUCH AS LOSS OF USE OF VEHICLE, LOSS OF TIME OR INCONVENIENCE) ARISING OUT OF A DEFECT. THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

WARRANTY POLICIES

SAFETY WARNINGS

Property damage, serious personal injury or death may result if any of the following safety precautions/recommendations are not followed:

Driving on any underinflated tire is dangerous and may result in sudden tire destruction caused by excessive heat build-up. For replacement tires, your tire retailer should provide you with the proper inflation pressure. Otherwise, follow the air pressure recommendation found within your vehicle's owner manual or tire placard in your vehicle. Always make sure the air pressure is correct to support vehicle's GVWR.

- Check the cold inflation pressure in all of your tires, including the spare tire, at least once every week and always prior to long distance trips. Failure to maintain the proper air inflation pressure may result in improper vehicle handling, and may cause rapid and irregular tire wear, reduction in tire durability, loss of vehicle control, or sudden tire failure that may lead to property damage, serious personal injury or death.
- Use an accurate tire gauge to check tire air pressures. Always maintain the proper recommended air inflation pressure in all tires. If there is an indication that one of your tires has lost four or more pounds of air pressure, immediately look for signs of penetration through the tire, valve leaks or wheel damage that may account for the air loss. You should also have your tires inspected by a tire retailer immediately.
- Air pressure should be checked when tires are cold [before they have been driven), ideally in the early morning. Driving, regardless of distance, causes tires to heat up and simultaneously increase air pressure.
- Never exceed the maximum inflation pressure for the tire.
- Never bleed air from hot tires as this may result in under-inflation. Inspect your tires daily. If you notice any damage to your tires or wheels, replace them with a spare and immediately visit any tire retailer for advice. Driving over potholes, curbs, wood debris, metal, etc., can damage a tire and should be safely avoided. Contact with such hazards requires an immediate and thorough tire inspection by your tire retailer.
- Always examine your tires for penetrations, bulges, cracks, cuts, and abnormal wear – particularly at the tire edges – which may be caused by, for example, vehicle misalignment or tire under-inflation. Failure to properly control a vehicle when one or more tires are underinflated may result in an accident. Use of a damaged tire may result in rapid air loss, including sudden tire failure.
- An explosion of the tire/rim assembly may occur due to improper mounting. Only specially trained persons should mount tires. Failure to store tires in accordance with the following recommendations may result in damage to your tires, reduction in tire durability, or sudden tire failure.

For more information, please refer to the OSHA link provided: <http://www.osha.gov/Publications/wheel/wheel-chart-booklet.pdf>

- Tires should always be stored in a cool, dry, clean, indoor environment. Tires contain waxes and emollients to protect their outer surfaces from ozone and weather cracking. As the tire rolls and flexes, the waxes and emollients continually migrate to the tire's surface, replenishing this protection throughout the normal and proper use of the tire. However, when tires sit outdoors and are unused for an extended period of time, the tire surface becomes dry, the tire may be susceptible to ozone and weather cracking, and the casing becomes susceptible to flat spotting.
- Surfaces on which tires are stored must be free from grease, gasoline, and other substances that could deteriorate the rubber.
- You should have a qualified technician check all tires where the Kumho Tire U.S.A., Inc. warranty policy period has lapsed, even if damage is not obvious.
- Do not overload your tires. Driving on any overloaded tire is extremely dangerous and may result in an accident causing property damage, serious personal injury or death.
- The maximum load rating marked on the sidewall of any tire is based on the maximum speed of operation. Tires that are loaded beyond their maximum allowable loads for a particular application will generate increased and excessive heat that may cause sudden tire failure leading to property damage, serious personal injury or death.

Nothing in this warranty is intended to be a representation by Kumho Tire that tire failure cannot occur.

For more safety information, please visit:

www.ustires.org
www.nhtsa.gov
www.safercar.gov
www.nsc.org

WARRANTY POLICIES

ADJUSTMENT CREDIT PERCENTAGE Percentage KUMHO TIRE pays based on Remaining Tread Depth

R.T.D. [Remaining Tread Depth]	O.T.D. [Original Tread Depth]																								
	8/32"	9/32"	10/32"	11/32"	12/32"	13/32"	14/32"	15/32"	16/32"	17/32"	18/32"	19/32"	20/32"	21/32"	22/32"	23/32"	24/32"	25/32"	26/32"	27/32"	28/32"	29/32"	30/32"	31/32"	32/32"
2/32"	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
3/32"	17%	14%	13%	11%	10%	9%	8%	8%	7%	7%	6%	6%	6%	5%	5%	5%	5%	4%	4%	4%	4%	4%	4%	3%	3%
4/32"	33%	29%	25%	22%	20%	18%	17%	15%	14%	13%	13%	12%	11%	11%	10%	10%	9%	9%	8%	8%	8%	7%	7%	7%	7%
5/32"	50%	43%	38%	33%	30%	27%	25%	23%	21%	20%	19%	18%	17%	16%	15%	14%	14%	13%	13%	12%	12%	11%	11%	10%	10%
6/32"	100%	57%	50%	44%	40%	36%	33%	31%	29%	27%	25%	24%	22%	21%	20%	19%	18%	17%	17%	16%	15%	15%	14%	14%	13%
7/32"	100%	100%	63%	56%	50%	45%	42%	38%	36%	33%	31%	29%	28%	26%	25%	24%	23%	22%	21%	20%	19%	19%	18%	17%	17%
8/32"	100%	100%	100%	67%	60%	55%	50%	46%	43%	40%	38%	35%	33%	32%	30%	29%	27%	26%	25%	24%	23%	22%	21%	21%	20%
9/32"		100%	100%	100%	70%	64%	58%	54%	50%	47%	44%	41%	39%	37%	35%	33%	32%	30%	29%	28%	27%	26%	25%	24%	23%
10/32"			100%	100%	100%	73%	67%	62%	57%	53%	50%	47%	44%	42%	40%	38%	36%	35%	33%	32%	31%	30%	29%	28%	27%
11/32"				100%	100%	100%	75%	69%	64%	60%	56%	53%	50%	47%	45%	43%	41%	39%	38%	36%	35%	33%	32%	31%	30%
12/32"					100%	100%	100%	77%	71%	67%	63%	59%	56%	53%	50%	48%	45%	43%	42%	40%	38%	37%	36%	34%	33%
13/32"						100%	100%	100%	79%	73%	69%	65%	61%	58%	55%	52%	50%	48%	46%	44%	42%	41%	39%	38%	37%
14/32"							100%	100%	100%	80%	75%	71%	67%	63%	60%	57%	55%	52%	50%	48%	46%	44%	43%	41%	40%
15/32"								100%	100%	100%	81%	76%	72%	68%	65%	62%	59%	57%	54%	52%	50%	48%	46%	45%	43%
16/32"									100%	100%	100%	82%	78%	74%	70%	67%	64%	61%	58%	56%	54%	52%	50%	48%	47%
17/32"										100%	100%	100%	83%	79%	75%	71%	68%	65%	63%	60%	58%	56%	54%	52%	50%
18/32"											100%	100%	100%	84%	80%	76%	73%	70%	67%	64%	62%	59%	57%	55%	53%
19/32"												100%	100%	100%	85%	81%	77%	74%	71%	68%	65%	63%	61%	59%	57%
20/32"													100%	100%	100%	86%	82%	78%	75%	72%	69%	67%	64%	62%	60%
21/32"														100%	100%	100%	86%	83%	79%	76%	73%	70%	68%	66%	63%
22/32"															100%	100%	100%	87%	83%	80%	77%	74%	71%	69%	67%
23/32"																100%	100%	100%	88%	84%	81%	78%	75%	72%	70%
24/32"																	100%	100%	100%	88%	85%	81%	79%	76%	73%
25/32"																		100%	100%	100%	88%	85%	82%	79%	77%
26/32"																			100%	100%	100%	89%	86%	83%	80%
27/32"																				100%	100%	100%	89%	86%	83%
28/32"																					100%	100%	100%	90%	87%
29/32"																						100%	100%	100%	90%
30/32"																							100%	100%	100%
31/32"																								100%	100%
32/32"																									100%



Effective January 1, 2025

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U.S. Headquarters Sales, Marketing & General Office

Kumho Tire USA., INC
1001 Summit Blvd NE, Suite 1800
Atlanta, GA 30319
1-800-HI-KUMHO (445-8646)

Technical Center

Kumho America Technical Center | 711 Kumho Drive, Akron, OH 44333

Distribution Locations

Rancho Cucamonga, CA | McDonough, GA

Manufacturing Facility Locations

Kumho Macon Plant | 3051 Kumho Parkway, Macon, GA 31216

Product/Fitment Technical Support and Motorsports Information

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Marketing/Advertising Information

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Sales Information

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Media Information

Media@KumhoTireUSA.com

For assistance, contact Kumho customer service at 1-800-445-8646 (menu option 1) or your Kumho sales representative. Select option 2 for warranty.